



REGULATORY
AUTHORITY FOR
ELECTRONIC
MEDIA

Trg Nikole Pašića 5
11103 Beograd, Serbia
www.rem.rs

Number: 1307/2025/2

Date: 13/01/2026

Belgrade

REPORT FOR THE COUNCIL

**Subject: Review of the complaint by XXXXXXXXXX against the media provider
MONDO INC. d.o.o., Beograd, Vlajkovićeva 8, Belgrade—KURIR TELEVIZIJA and
issuance of a decision**

The Council of the Regulatory Authority for Electronic Media, Trg Nikole Pasića 5, Belgrade, based on Article 92, Paragraph 1, Item 6) of the Law on General Administrative Procedure (Official Gazette of the RS, nos. 18/2016, 95/2018 — authentic interpretation and 2/2023 — decision of the CC), in the decision-making procedure on the complaint filed by XXXXXXXX against the media service provider MONDO INC. d.o.o. , Beograd, Vlajkovićeva 8, Belgrade — KURIR TELEVIZIJA, represented by legal representatives Jadranka Radonjić, Ana Aleksić Magdalenić, Radomir Petrović, at its session held on _____ 2026, issued a

DECISION

The complaint number 1307/2025 of 08/12/2025 filed by XXXXXXXX against the media service provider MONDO INC. d.o.o., Beograd, Vlajkovićeva 8, Belgrade - KURIR TV is dismissed as incomplete.

Explanation

On 06/10/2025, XXXXXXXXXX filed a complaint against the media service provider MONDO INC. d.o.o., Beograd, Vlajkovićeva 8, Belgrade — KURIR TELEVIZIJA (hereinafter: KURIR TELEVIZIJA) for broadcasting excessively loud commercials for pharmaceutical products.

On 10/12/2025, the Regulator sent an order to the above-mentioned complainant to rectify the complaint number 1307/2025/1, since it had not been filed in the prescribed manner and was not complete, which the complainant duly received.

Article 38, Paragraph 1 of the Law on Electronic Media (Official Gazette of the RS, nos. 92/2023 and 51/2025) stipulates that natural and legal persons, including media service providers, shall be entitled to file complaints with the Regulator in relation to programme content of media service providers, if they believe that such content violates or jeopardises their personal interests or public interest, for the purpose of initiating an examination procedure against the media service provider, while Paragraph 4 of the same article stipulates that the complaint shall be considered revoked by the complainant if the complainant fails to rectify it within eight days of notice of the Regulator that the complaint is incomprehensible, incomplete or has other deficiencies that prevent the Regulator from acting upon it.

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The provision of Article 92, Paragraph 1, Item 6) of the Law on General Administrative Procedure (Official Gazette of the RS, nos. 18/2016, 95/2018 - authentic interpretation and 2/2023 -- decision of the CC) stipulates that the authority shall dismiss the request by which the procedure has been initiated if the request is not rectified within the time limit set by the authority.

Bearing in mind the above legal provisions, as well as the fact that the complaint number 1307/2025 of 08/12/2025 filed against the media service provider KURIR TELEVIZIJA was not complete, the Council of the Regulator ruled as in the dictum of this decision.

**Legal remedy
instructions:**

This decision is final and, in accordance with Article 42, Paragraph 1 of the Law on Electronic Media, an administrative dispute may be initiated against it by filing a lawsuit to the Administrative Court, Nemanjina 9, Belgrade, within 30 days from the date of receipt of the decision. The amount of the court fee for filing a lawsuit is 390.00 dinars.

CHAIRPERSON OF THE COUNCIL

Delivered to:

- MONDO INC. d.o.o., Beograd, Vlajkovićeva 8, Belgrade - KURIR TELEVIZIJA
- Archives

Legal Service